

Family Resource Center Discussion Series:

# **Session 1: Introduction to FRCs and FRC Networks**

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December 8<sup>th</sup>, 2022



## How to Participate in Today's Discussion Session

Participant audio will be muted. Participants will be encouraged to unmute their lines to participate in discussion throughout the session.

We will also be monitoring questions through the Chat box and answering them at designated times during the discussion.

This session is being recorded and will be available for viewing once it has been archived. We will notify everyone by e-mail when it is available.



**Family Resource  
Center 4-Part  
Discussion Series**

**Session 2 - Expansion of Family Resource  
Centers: Planning, Collaboration, Funding**  
*Spring 2023*

**Session 3 - Family Resource Center Data:  
How to Tell Your Story**  
*Summer 2023*

**Session 4 - Sustaining Family Resource  
Centers**  
*Fall 2023*





NATIONAL

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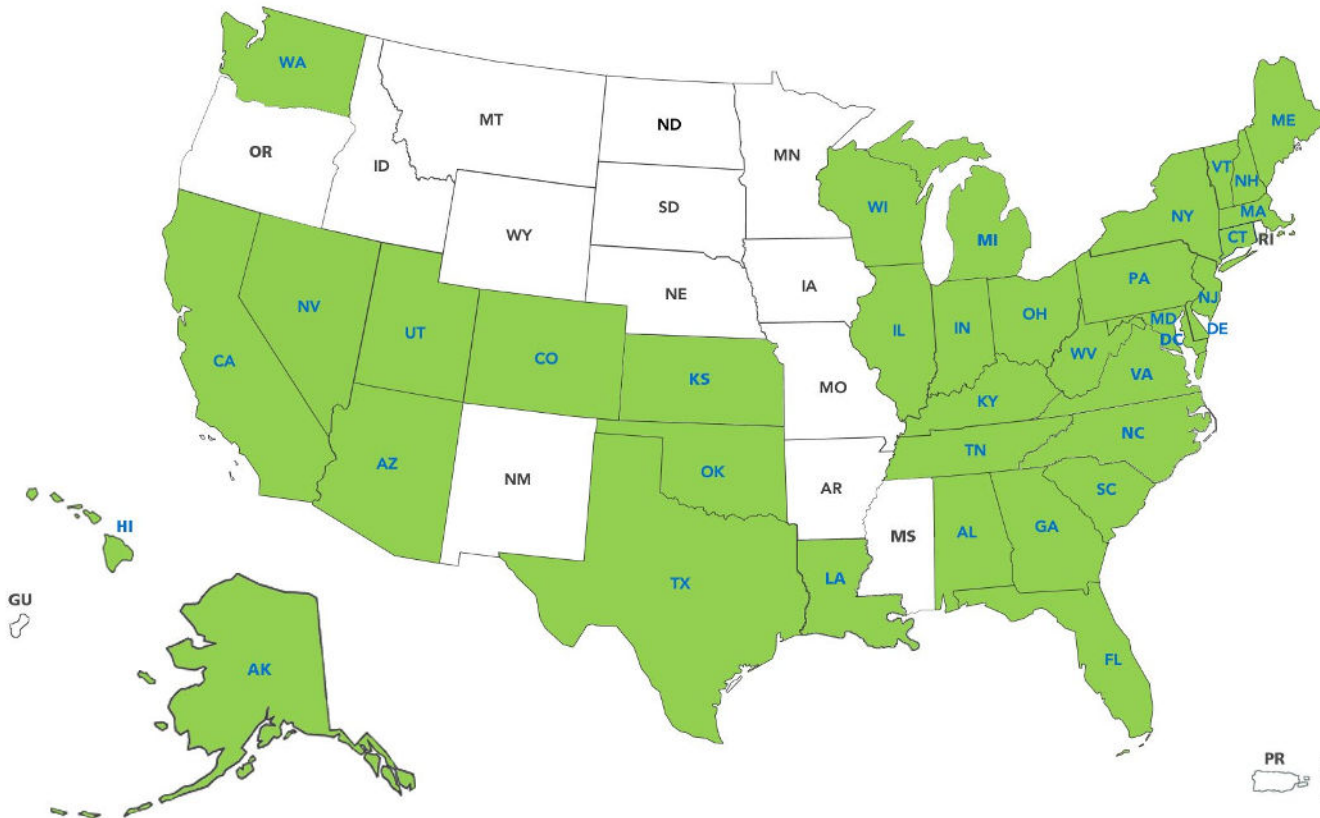
**Family Support**

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NETWORK

# National Family Support Network

- Founded in 2011 by 8 state Networks as a membership organization
- Grown to 37 Member Networks of more than 3,000 Family Resource Centers



# NFSN Mission

- To promote positive outcomes for all children, families, and communities by leveraging the collective impact of state Family Resource Center Networks and championing quality family support and strengthening practices and policies.



# NFSN Vision

- A nation in which every family is thriving and every state has a strong and effective Family Resource Center Network.



# Context: Family Resource Centers



# Family Resource Centers

- Multi-generational, strengths-based, family-centered approach
- Designed for all families
- No or low cost for participants
- Support families to build protective factors
- Successful outcomes





# Family Resource Centers



# Family Resource Centers



- FRCs are of, by, and for the community:
  - Families are engaged in shaping the programs and services to be responsive to their interests and needs
  - Staff hired who represent and shared the lived experiences of the diversity of the families served
  - Parent Advisory Committees impact program development and implementation

# Family Resource Centers

## ■ Most Common Service Areas:

### ■ Parenting Support



### ■ Access to Resources



### ■ Child Development Activities

### ■ Parent Leadership Development



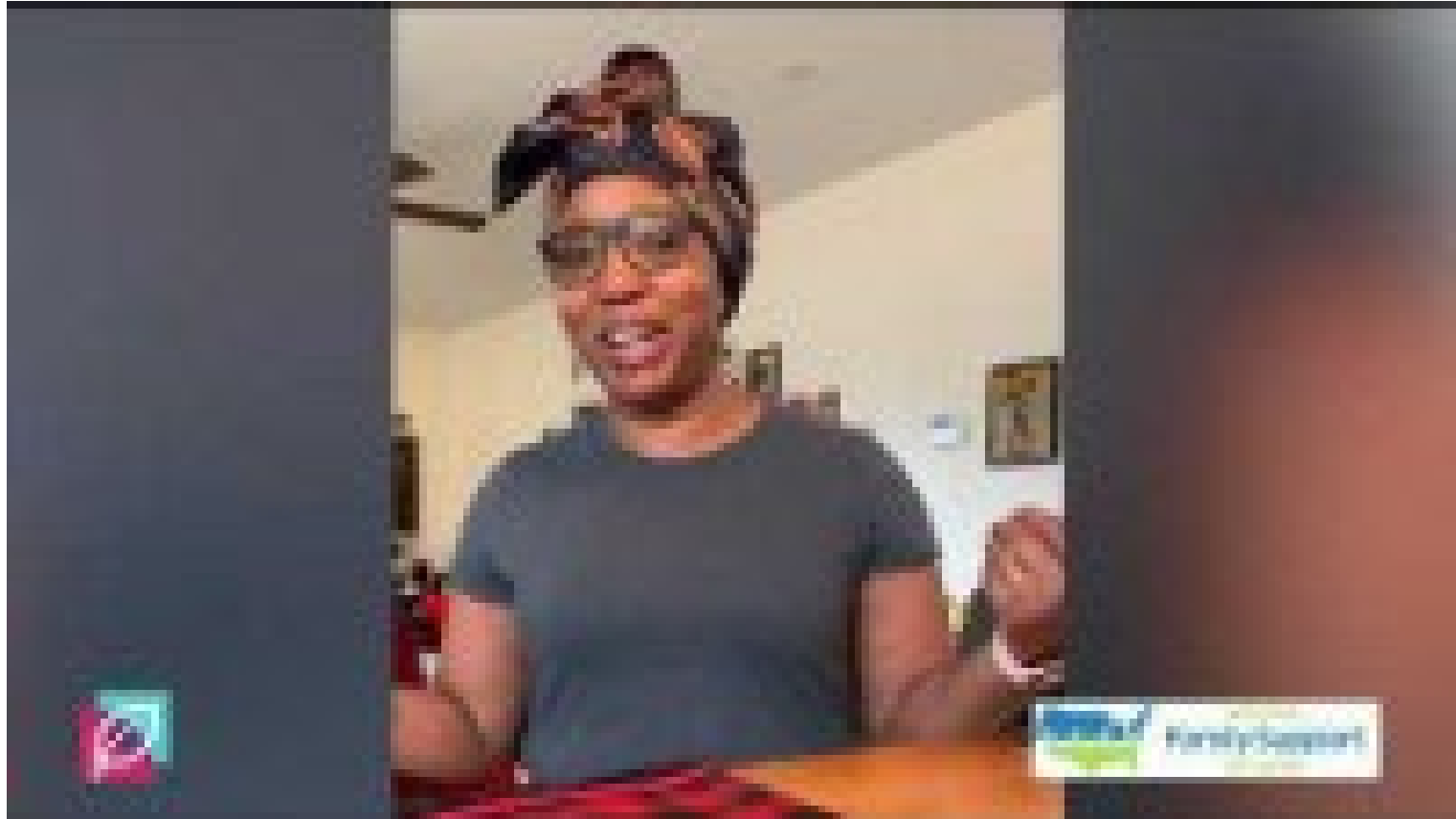
# Family Resource Centers



- Peer Support
- Social Connections



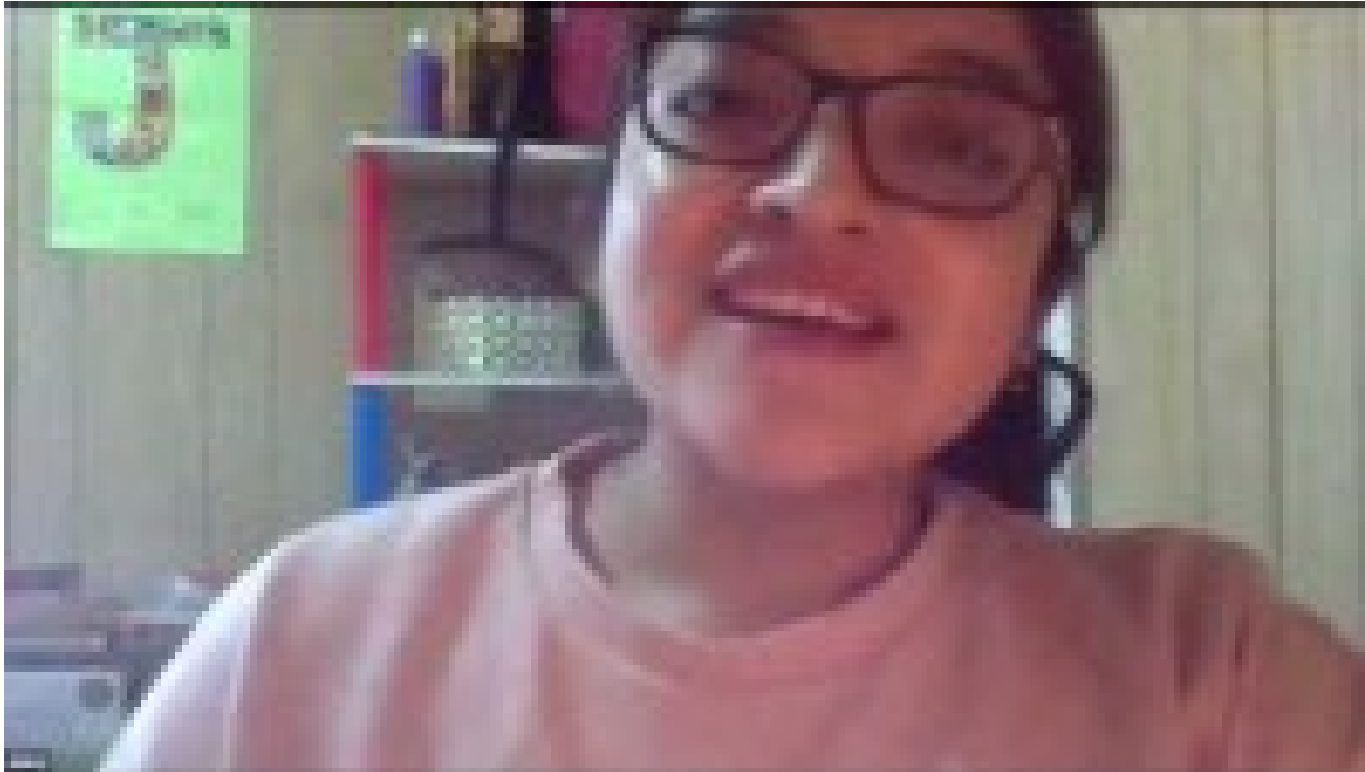
# PARENT TESTIMONIAL



Sheila Harewood  
Corning, New York

Video Link: [https://www.youtube.com/watch?time\\_continue=1&v=Q9-yUzWuKDo&feature=emb\\_logo](https://www.youtube.com/watch?time_continue=1&v=Q9-yUzWuKDo&feature=emb_logo)

# PARENT PERSPECTIVE



Jenny Pinacela, Participant  
Morris Street School Family Resource Center  
Danbury, Connecticut

Video Link: [https://www.youtube.com/watch?v=rzaz5l-U\\_fQ](https://www.youtube.com/watch?v=rzaz5l-U_fQ)

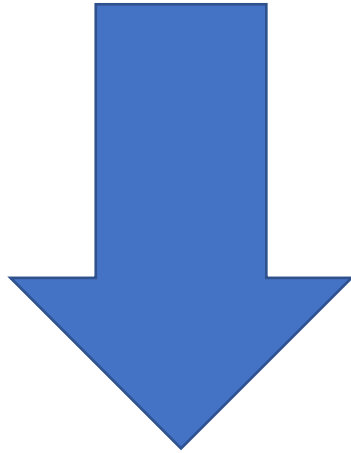
# Family Resource Centers

- For every **\$1** invested in Family Resource Centers, the State of Alabama received **\$4.93** in immediate and long-term consequential financial benefits.

*Community Services Analysis. (2016). Alabama Network of Family Resource Centers Social Return On Investment Summary*



# Family Resource Centers



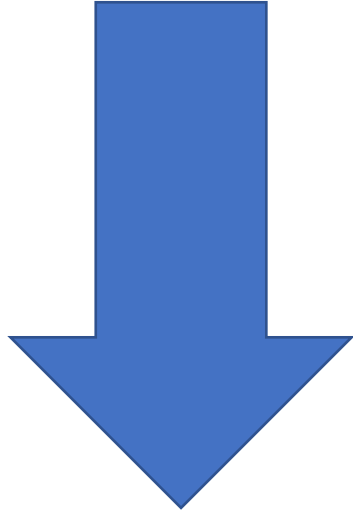
- Neighborhoods with Family Support Centers had a **26%** lower rate of child abuse and neglect investigations than similar neighborhoods without them.

*University of Chicago Chapin Hall. (2015). Do Family Support Centers Reduce Maltreatment Investigations? Evidence from Allegheny County*





# Family Resource Centers



- Since Teller County, Colorado moved to a differential response model in 2016 that utilizes a Family Resource Center, its child abuse rate has had a **63%** reduction.

*OMNI Institute (2021). Return on Investment of a Family Resource Center to the Child Welfare System*

# Family Resource Centers



- For every **\$1** invested in a FRC in 2018, the Teller County, CO child welfare system saved **\$2.92**, totaling **\$2.5M**.
- For every **\$1** invested in a FRC, the Orange County, CA child welfare system saved **\$3.65**, totaling **\$1.1M** in 2016 and **\$1.8M** in 2017.

*OMNI Institute (2021). Return on Investment of a Family Resource Center to the Child Welfare System*

# Family Resource Centers

- What does it cost to run a FRC?



- Varies in relation to local costs of living, specific programming, and physical space
- A typical community-based New Jersey Success Center has an annual budget of \$240-300K with 3-4 full-time staff
- A school-based FRC in Kentucky has an annual budget of \$33-82K with 1-2 full-time staff and space and other resources provided in-kind

# Family Resource Center Networks

- Consist of two or more Family Resource Centers
- Ensure coordinated quality support for families
- Serve as the backbone entity to leverage and coordinate the collective impact of their members
  - May be an independent nonprofit, coordinated by a public or private funder, or led by FRC Directors serving as volunteer leadership



# Family Resource Center Networks

- Most Common Functions:
  - Increase connectedness, coordination, cooperation, and collaboration amongst members
  - Provide training and technical assistance
  - Work on advocacy, policy, and legislation
  - Provide and maintain a shared data tracking system

OMNI Institute. (2016). *Advancing the Family Support & Strengthening Field Project Survey Results*

# FRC Resources

- FRC Page of NFSN Website
  - FRC Overviews
  - Videos
  - Research reports
  - Systems-level funding information



[www.nationalfamilysupportnetwork.org/family-support-programs](http://www.nationalfamilysupportnetwork.org/family-support-programs)

- Webinar Wednesdays Library

[www.nationalfamilysupportnetwork.org/family-resource-center-webinars](http://www.nationalfamilysupportnetwork.org/family-resource-center-webinars)

# FRC Network Hub

- A compilation of both NFSN templates and documents from Member Networks that can be used as examples for FRC Networks
- Two sections:
  - Network Tools for FRCs - samples of tools that Networks would use with FRCs, such as FRC identification surveys, FRC evaluation frameworks, FRC requests for proposals, and FRC proposal review tools.
  - Network Tools for Networks - samples of tools that Networks would use to run a Network, Network development continua, Network job descriptions, Network operating guidelines.

Access at:

[www.nationalfamilysupportnetwork.org/family-support-networks](http://www.nationalfamilysupportnetwork.org/family-support-networks)

FAMILY RESOURCE CENTER



# Learning Hub

Access at:

[www.nationalfamilysupportnetwork.org/frclearninghub](http://www.nationalfamilysupportnetwork.org/frclearninghub)





# NFSN Supports

- Facilitating connections to NFSN Member Networks
- Presenting for key stakeholders - education leaders, Child Welfare leaders, Children's Trust Funds, and other public and private funders - about working with and investing in Family Resource Centers
- Providing technical assistance for FRC Network development
- Providing Trainings:
  - Standards Certification Training
  - Developing and Sustaining Effective Parent Advisory Committees Training

# Contact Us



- Julie Matusick, **Senior Manager, Standards Training & Implementation**  
julie@nationalfamilysupportnetwork.org  
(607) 738-7429
- [www.nationalfamilysupportnetwork.org](http://www.nationalfamilysupportnetwork.org)





**Candice L. Broce**

Director

# Introduction

- **Georgia Division of Family and Children Services (DFCS)**
  - Mission: to prioritize the safety of Georgia's children in the decisions we make and the actions we take. We strengthen families toward independence and build stronger communities with caring, effective and responsive service.
- **Prevention and Community Support Section (PCS)**
  - Primary Goal: to work in partnership with community-based organizations committed to reducing the incidence of child abuse and neglect and improving the overall health and well-being of Georgia's children and families.

# Overview of the Prevention and Community Support (PCS) Section

- PCS joined DFCS in 2014 from the Governor's Office of Children and Families
- PCS contracts with local, community-based and statewide organizations to provide services to children and families in Georgia prior to any involvement with DFCS

## **PCS manages:**

- Prevention of Child Abuse and Neglect
  - *Primary (Universal) Prevention* - activities that are targeted toward the community at large including public education activities and parent education classes that are open to anyone in the community
  - *Secondary Prevention* - activities targeted to families that have one or more risk factors associated with child maltreatment including families with substance abuse, teen parents, parents of special need children, single parents, and low-income families
- Promoting Safe and Stable Families
- Adolescent Pregnancy Prevention
  - Sexual Risk Avoidance Education
  - Personal Responsibility Education Program



## PCS Funding Streams

State and Federal Funding Streams that support Child Abuse and Neglect Prevention and PCS:

1. Child Abuse Prevention and Treatment Act (CAPTA)
2. Community Based Child Abuse and Neglect Grant Program (CBCAP – CAPTA Title II)
3. Personal Responsibility Education Program
4. Title V Sexual Risk Avoidance Education
5. Promoting Safe and Stable Families (PSSF)
6. TANF Appropriation
7. State Appropriation



## What We Fund

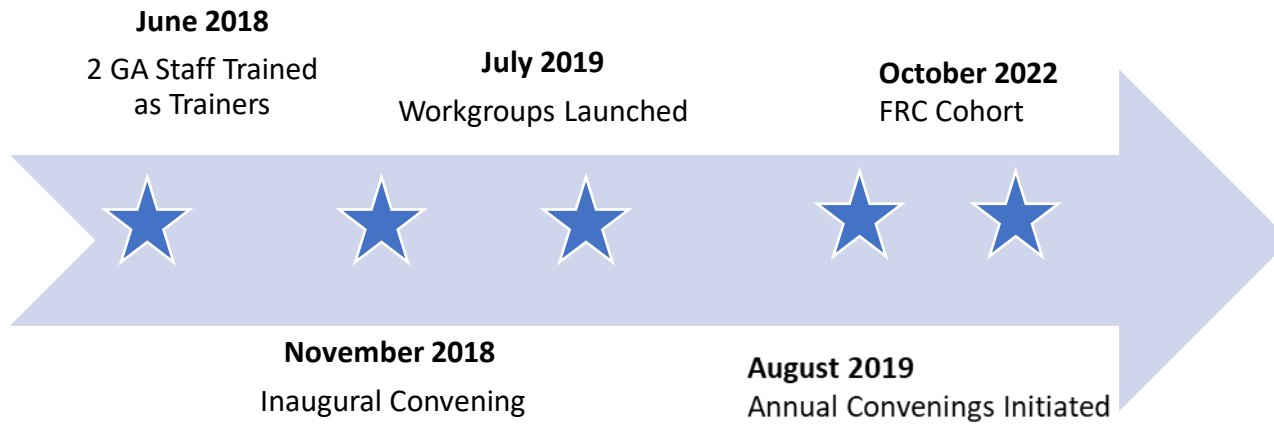
We provide state and federal funding to organizations to provide prevention programs throughout Georgia.

This includes programs such as:

- Programs to reach parents at the time of birth
- Home-based parenting programs
- Group-based parent training/coaching programs
- Programs for teen parents and programs for families with children with special needs
- Programs that teach children life skills for prevention
- Infrastructure and professional development opportunities around prevention for professionals and organizations
- Peer support programs for parents

These programs help local communities promote the overall health and well-being of Georgia's children, youth and families.

# GEORGIA FAMILY SUPPORT NETWORK





# Georgia Family Support Network

The Georgia Family Support Network (GFSN) is a network of state, county, and community organizations dedicated to strengthening practices and policies that champion quality family support across our state. This network encourages members to work in partnership with families to implement evidence-based and best practice programs that build the 5 Protective Factors of the Strengthening Families Approach. Member organizations benefit from networking, access to tools, resources and potential funding, and additional training and professional development for staff.

<https://abuse.publichealth.gsu.edu/georgia-family-support-network/>



# Vision and Mission of the GFSN

- The vision of the Georgia Family Support Network is a state in which every family is thriving and has access to a strong and effective family support and strengthening network.
- The mission of the GFSN is to leverage state, county and community networks to strengthen practices and policies that champion quality family support.

# Goals and Objectives of the GFSN

## Goals

1. Georgia network members are connected and supported to enhance their effectiveness.
2. Family Support best practices are fully implemented across Georgia.
3. The value and impact of the state Family Support and Strengthening network is highly visible and leads to increased support for families in Georgia.

## Objectives

1. Increase the number of organizations implementing the national Family Support and Strengthening Standards.
2. Increase the number of local and state policy makers, funders and communities who understand the value and impact of the Family Support Network and are investing or directing resources to organizations implementing the national standards.
3. Increase the number of families who are supported by high quality Family Support programs and services



# Structure of the GFSN

- **Sponsor:** Prevention and Community Support Section of the Georgia Division of Family and Children's Services
- **Steering Committee:** Co-chairs of the Work Groups and PCS Staff
- **Work Groups:** Network Members
  - Program & Standards
  - Strategic Communications
  - Data Utilization & Evaluation



# Structure of the GFSN

- GFSN Membership
  - Members consist of all agencies, groups or individuals that work to develop community-based family support and primary prevention services for all families
- Types of Membership
  - **Member Agency** – Member agencies provide direct service to families through community-based programs that adhere to the principles of family support practice including the promotion of protective factors. Agencies must have completed the NFSN Standards training within the past 2 years (at least 1 person trained) and be committed to the promotion and use of the national standards.

**1 A. Family Resource Center Member Agency** – A Family Resource Center is a unified point of entry where families, caregivers, children and youth in schools or communities can obtain information, an assessment of needs, referral to, or direct delivery of services in a manner that is welcoming, strength-based, family-centered, multi-generational and is responsive to the community needs, cultures and interests.

A Family Resource Center is self-identified and designated by the GFSN based on having multiple characteristics of Family Resource Centers AND the provision of multiple services in the following categories: Parenting and Family Support, Access to Resources, Child Development and Educational Activities, Family Economic Success, Health and Wellness, Family Engagement or Community Engagement.



# Structure of the GFSN

**1 B. Family Support Member Agency** – Self-identified and designated by the GFSN as a Family Support Member Agency based on the provision of stand-alone family support programming in the categories of Parenting and Family Support, Access to Resources, Child Development and Educational Activities, Family Economic Success, Health and Wellness, Family Engagement or Community Engagement.

- **Affiliated Members** – Affiliated members are committed to supporting families and principles of family support practice but may not work directly with families. Affiliated members must be committed to the promotion and use of the national standards.



# Membership Requirements

- At least one person in a leadership role per member agency or affiliated member must be trained in the National Family Support Network's Standards of Quality for Family Strengthening & Support to become a member organization
- Members have 3 years to have 35% of all staff trained in the Standards
- To be a member, agencies must have at least one member attend 75% of all meetings and be on at least one workgroup
- Members must attend at least 75% of all network meetings
- Each member organization is required to have at least one representative join at least one Workgroup
- The National Family Support Network's Introduction to the Standards Webinar will be required as part of the onboarding of new members within the first 90 days
- It is recommended that staff at member organizations not yet trained in the Standards view the Introduction to Standards Webinar

# FRC Definition and Services in Georgia

- Defined GA FRC and included in bylaws
- FRCs in GFSN bylaws
  - Self-identified and designated by the GFSN based on having multiple characteristics of Family Resource Centers AND the provision of multiple services in the following categories: Parenting and Family Support, Access to Resources, Child Development and Educational Activities, Family Economic Success, Health and Wellness, Family Engagement or Community Engagement.
- FRC funding applicants had to propose a minimum of three (3) of the programs/services from at least two (2) of the service categories identified



# Definition and Possible Characteristics of FRCs

A Family Resource Center is a unified point of entry where families, caregivers, children and youth in schools or communities can obtain information, resources, an assessment of needs, referral to, or direct delivery of services in a manner that is welcoming, strength-based, family-centered, multi-generational and is responsive to its community's needs, cultures and interests.

- **Place-based:** welcoming hub located or co-located within a school or another organization in a community
- **Population-based:** serving specific demographic or target groups
- **Information, resources, and referrals:** Families coming through the door have access to pamphlets describing community resources; offer concrete supports such as food pantries, clothing closets and diaper banks; link families to services in the community.
- **Direct supports and services:** Offered by staff or partners such as parent/caregiver education and support programs, life skills, screenings, assessments, case management and formal services for families, caregivers, children and youth.
- **Community building and civic engagement:** Events and programs such as community celebrations and fairs, parent leadership program, voter registration, advocacy and advocacy training.
- **Family-focused:** Activities, programs, and events are intentionally directed towards families (parents, caregivers, multigenerational, children and youth).

# Services FRCs May Provide

- **Parenting and Family Support** (Parenting workshops, Parenting support groups, Parenting education series/classes, Home visiting, Services for families screened out of the child protective services system, Child welfare visitation supervision, etc.)
- **Access to Resources** (Information and referral i.e., link families to services, Concrete supports (food pantry, clothing bank, rental assistance, respite childcare, etc.) Co-location of external resources on-site (WIC, SNAP, Medicaid, food banks, clothing closets), Professional services at low or no cost (e.g., legal aid), etc.)
- **Child Development and Educational Activities** including childcare
- **Family Economic Success** (Job skills training, Employment services, Financial education, etc.)
- **Health and Wellness** (Nutrition education, Cooking classes, Physical fitness activities, Health screenings, Counseling, Dental services, Substance abuse services, etc.)
- **Family Engagement** (Male/father focused activities/programs, Grandparent focused activities/programs, Healthy couples/marriage programs, Youth focused programs, Full family activities, etc.)
- **Community Engagement** (Health fairs, Voter education/registration, Community education workshops, Parent leadership development, Community gardens, etc.)

# Collaboration and Partnership

- Contracted with Advantage Consulting to develop GFSN vision, mission, and bylaws
  - Distributed initial survey to identify interest in GFSN
  - Invited known family support providers and partners to participate
  - Included partners which were Prevent Child Abuse GA, Strengthening Families GA, Georgia Family Connection Partnership, and United Way of GA
- Meetings and presentation to GA Department of Education regarding school-based FRCs
- Partnered with Georgia Family Connection Partnership
  - Required family support cohort to take Standards trainings
  - Offering funding opportunity for family connection collaboratives to develop or expand FRCs

# FRC Funding Opportunity

- Received sizable ARPA funding
- Released funding opportunity for FRCs in 2022
  - Competitive application
  - Family Connection funding
- Worked with GFSN members to develop FRC SoN



Overview

Georgia's FRC Program will provide up to \$200,000 per award

The contract award period will cover a 12-month period, from October 1, 2022, through September 30, 2023

Awardees of the FRC contracts will be required to become active members of the GFSN and to take the NFSN Standards of Quality for Family Strengthening and Support training within the first contract year

Quarterly implementation and evaluation reports will be required throughout the contract

Eligibility

Be a state government agency, public education agency, local county governments, or a 501c3 non-profit organization in Georgia

Submit complete application, including all forms/documents electronically by NOON on May 25, 2022

Visit our webpage: <https://dfcs.georgia.gov/services/prevention-and-community-support-section/funding-opportunities>.

# FRC Contract Award Summary

## GA Division of Family and Children Services

Prevention and Community Support - 2023 Sources of Strength Program

Glenene Lanier, Interim Director



Applicant	Recommended Funding	Target Population	Targeted Counties	Program Description
<b>Goshen Valley Foundation, Inc.</b> Rachel Blend- rblend@goshenvalley.org	\$200,000.00	Families in Cherokee County	Cherokee, Pickens, Bartow, and Cobb	Goshen Valley Foundation, Inc. will develop a Family Resource Center and provide the following services: Therapeutic counseling, parent education classes, life coaching, parenting support groups, referrals to community services, and a food pantry
<b>Chatham County Government Juvenile Court</b> Alexia Robinson- arobinson@chathamcount y.org	\$158,798.16	Families in Chatham County	Chatham	Chatham County Government Juvenile Court will develop a Family Resource Center and provide the following services: Information and referral links to community services, tutoring and enrichment activities for students, family engagement events, programs for fathers and grandparents
<b>SafePath Children's Advocacy Center, Inc.</b> Jinger Robins- pathsafe@aol.com	\$200,000.00	Families in Cobb County	Cobb	SafePath Children's Advocacy Center, Inc. will develop a Family Resource Center and provide the following services: Information and referral links to community services, parenting education (trauma-focused cognitive behavioral therapy), family counseling, safety planning and prevention, family advocacy, crisis support, community prevention services (Darkness to Light training)

# FRC Contract Award Summary

## GA Division of Family and Children Services

Prevention and Community Support - 2023 Sources of Strength Program

Glenene Lanier, Interim Director

Applicant	Recommended Funding	Target Population	Targeted Counties	Program Description
<b>Rainbow House, Inc.</b> Mia Kimber- miakimber@rainbowhouseinc.org	\$200,000.00	Families in Clayton County	Clayton, DeKalb, Fulton	Rainbow House, Inc. will develop a Family Resource Center and provide the following services: Parenting skills workshops, financial education workshops, annual health fair, grandparents support group
<b>Prevent Child Abuse Rockdale, Inc.</b> Diane Howington- director@pcarockdale.org	\$200,000.00	Families in Rockdale County	Rockdale	Prevent Child Abuse Rockdale, Inc. will develop a Family Resource Center and provide the following services: Parenting and family support through the Nurturing Parenting Program, information and referral links to community services, food pantry, clothes closet, rental and utility assistance, family engagement activities, child development and educational activities, including access to a student success coach
<b>Lumpkin County Board of Education</b> Brigitte Barker- Brigitte.barker@lumpkinschools.com	\$63,112.20	Families in Lumpkin County	Lumpkin	Lumpkin County Board of Education will develop a Family Resource Center and provide the following services: Information and referral links to community services, life skills and nutrition education, student outreach center with food, clothing, hygiene items, and school supplies, student enrichment activities, mentoring, community workshops including Darkness to Light training

# FRC Contract Award Summary

## GA Division of Family and Children Services

*Prevention and Community Support - 2023 Sources of Strength Program*

Glenene Lanier, Interim Director

Applicant	Recommended Funding	Target Population	Targeted Counties	Program Description
<b>Glascok County Board of Education</b> Wanda Davis - wdavis@glascok.k12.ga.us	TBD	Families in Glascok County	Glascok County	Glascok County Board of Education will develop a Family Resource Center in collaboration with the Family Connection and Communities <u>In</u> Schools of Glascok County, Inc. and provide the following services: Autism support group, food bank, clothing closet, diaper pantry, and coat closet, financial literacy classes, counseling and substance abuse services, and an annual health fair

Total Number of Proposals: 31

**TOTAL CONTRACTS AWARDED:** 7

**TOTAL CONTRACT AWARD AMOUNT:** \$1,021,910.36 + Glascok TBD



# Measuring Impact

- GFSN Data Working Group
  - Conducted annual survey of GFSN members and non-member family support organizations or programs
  - Identified what data to collect for network as a whole
  - Reviewed FRC requirements with some members
- Funded FRC Data
  - For Year 1 we are tracking process data to include numbers served, numbers trained, protective factors pre/post survey, concrete supports provided
  - Currently working to identify third party evaluator to begin full evaluation in October 2023
    - Required evaluation of funded FRCs
    - Optional evaluation of non-funded network members



# Community Voice in FRCs



- Developed SoN draft, received feedback from GFSN members and CBCAP federal lead
- Slide from workshop – community needs assessment and relating services back to needs
- Outside readers scored applications therefore not sure how heavily that scored. Lesson learned – next time provide higher level of scoring

# Lessons Learned

- Revisit application criteria and scoring
  - Give network members priority?
- Partner with other states to “borrow” their resources
- Initiate evaluation discussions earlier in the process
- Designate staff time according to scope of program



# FISHBOWL DISCUSSION





# QUESTIONS



# PRESENTER CONTACT INFORMATION

Mary Robinson-Griffey

[mary@nationalfamilysupportnetwork.org](mailto:mary@nationalfamilysupportnetwork.org)

Deborah Chosewood

[Deborah.Chosewood@dhs.ga.gov](mailto:Deborah.Chosewood@dhs.ga.gov)

Laura Griggs

[Laura.Griggs@dhs.ga.gov](mailto:Laura.Griggs@dhs.ga.gov)

## Opportunity to Provide Feedback



**Please take a moment to scan the QR code and fill out our short evaluation.**

**Your participation in the evaluation will help us to improve our future Discussion Series Sessions.**



Family Resource Center Discussion Series:

# **Session 1: Introduction to FRCs and FRC Networks**

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**Thank you!**

