#### July 2022 PLC:

## **Tools for CBCAP: Cost Analysis Resources**

July 13, 2022



### TOOLS FOR CBCAP: COST ANALYSIS RESOURCES

July 2022 CBCAP Peer Learning Call

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- What is cost analysis?
- Introduction to materials
  - The Practitioner's Guide to Cost Analysis: First Steps
  - The Practitioner's Guide to Cost Analysis Part
     2: Conducting Your First Cost Analysis
  - Costing templates
  - Questions & Feedback

#### WHAT IS COST ANALYSIS?

- Cost analysis is used to accurately identify the full cost of providing a service
- Simplest forms provide an accurate estimate of the cost of delivering services, incorporating:
  - direct costs
  - indirect costs
  - a measure of the reach of the service (e.g. numbers of families served)
- More sophisticated analyses estimate:
  - cost avoidance
  - return on investment

#### BUDGET VS. COST ANALYSIS

- Theory vs. reality
  - Budgets are estimates of what something should cost, based on the best information we have
  - A cost analysis should be a hard look at the actual costs of delivering services
- Indirect costs
- Includes costs you aren't paying for that are necessary to deliver a service:
  - In-kind contributions
  - Labor/time
  - Other funding sources



#### WHY DO IT?

- Requirements
- Balance awareness of revenues with costs
- Cost as a metric everyone understands
- Way to talk about value, particularly in the context of scarcity
- Take part in a conversation that is already taking place



#### GOALS AND SCOPE OF THE PROJECT

- Develop resources on cost analysis for CBCAP program staff that will help them:
  - Collect appropriate data
  - Produce accurate estimates for cost of delivering services
  - Estimate cost avoidance and/or return on investment
- Series of briefs, guides, and templates

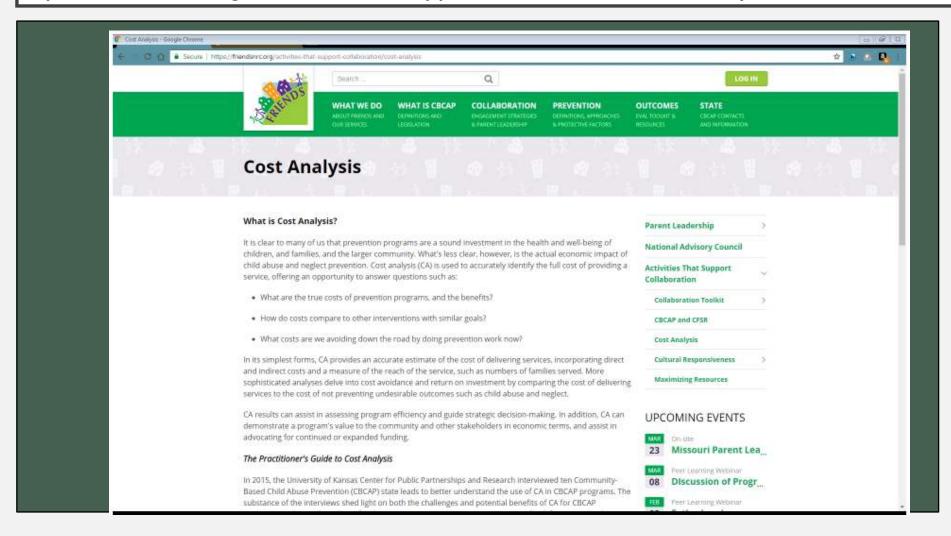
#### THE MATERIALS

- The Practitioner's Guide to Cost Analysis: First Steps
  - Section on Social Math
  - Missouri Case Study
- The Practitioner's Guide to Cost Analysis Part 2: Conducting Your First Cost Analysis
  - Readiness Assessment Decision Tree
- Costing template in excel and calculating pdf formats



#### WHERE TO FIND THEM

https://friendsnrc.org/activities-that-support-collaboration/cost-analysis



# THE PRACTITIONER'S GUIDE TO COST ANALYSIS

First steps

#### **INTERVIEWS**

- Interviewed IO CBCAP state leads, chosen for:
  - Experience with cost analysis
  - Robust evaluations
  - Public-private partnerships
  - Engagement in sustainability

#### INTERVIEWS: FINDINGS

- Intention to do a lessons learned/best practices piece
- Found that interviews largely focused on challenges:
  - · Concerns about how findings will be used
  - Time and money already stretched thin
  - Difficulties accessing or making sense of data
  - Troubles communicating results in a meaningful way

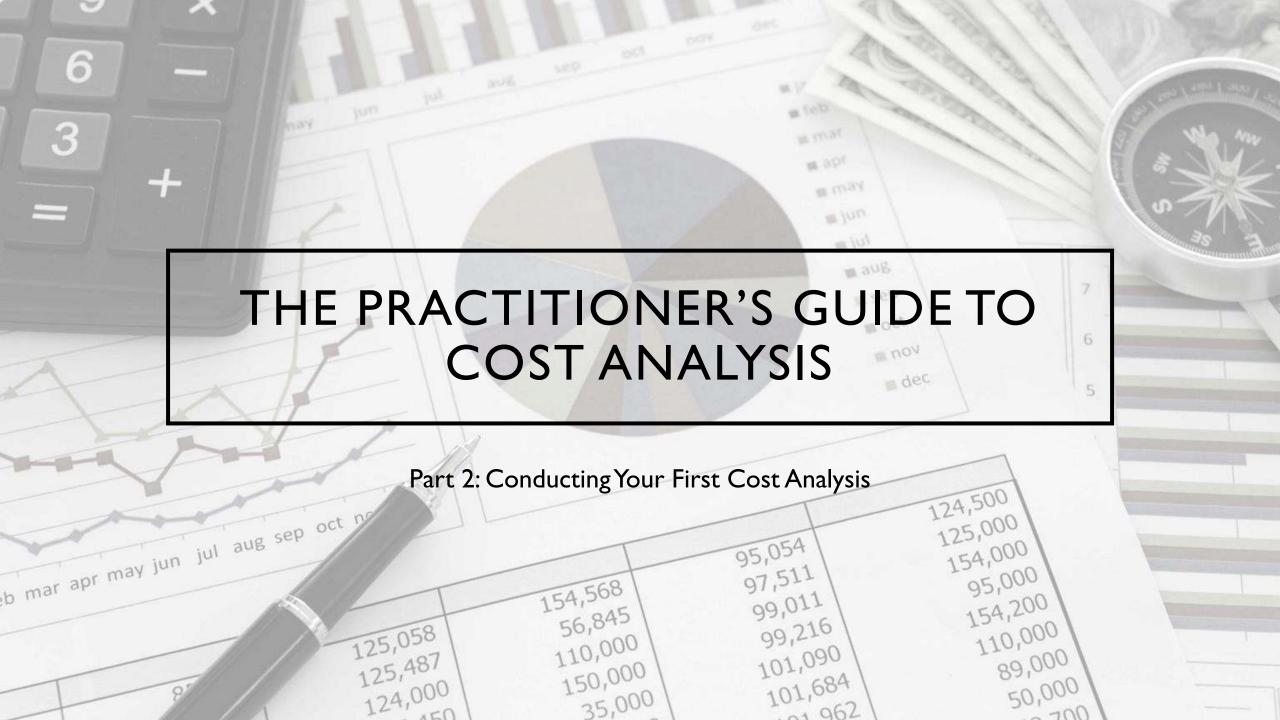
#### **SECTIONS**

- Guide, and introductory briefs, on three topic areas:
  - Creating stakeholder buy-in
  - · Data collection and processing
  - Communication and using results
- Concludes with a case study of Missouri's cost analysis work

#### MISSOURI CASE STUDY

Children's Trust Fund of Missouri put out a short report estimating child abuse prevention saved the state \$11.4 million in direct cost savings

- I. Estimated number of children who would have otherwise been abused using intake assessments
- Used estimates from existing research for the many outcomes of abuse
- 3. Used national, state, and local data to estimate cost per child



#### **VOLUME 2 OVERVIEW**

- A practical guide to making analytical choices and calculating figures
- Sections include:
  - Direct, indirect, and in-kind costs
  - Calculating cost to deliver services
  - Calculating cost per outcome
  - Calculating cost avoidance
  - Readiness assessment decision tree





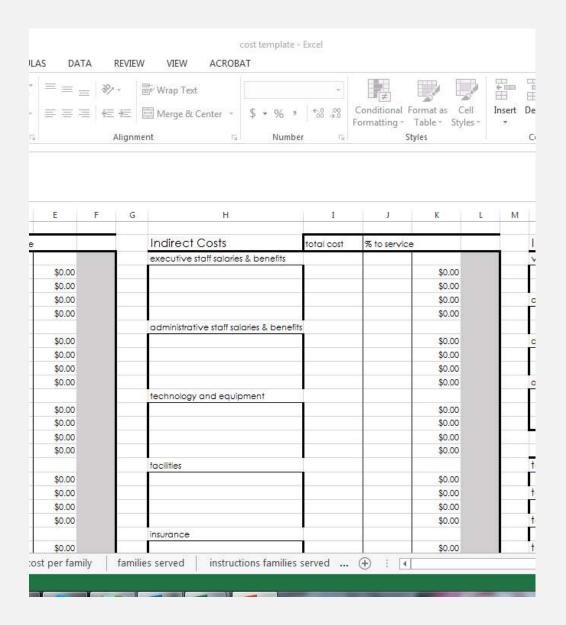
#### READINESS ASSESSMENT DECISION TREE

- Breaks down multiple pieces that need to be in place to estimate and contextualize cost
- Creates linear decision-making path:
- What kind of data do you currently have available to you?
- What should be your next steps?
- What do you want to know more about?
- Can use to navigate the guide

### **COSTING TEMPLATES**

## COSTING TEMPLATES

- Calculates cost per family served to deliver a service
- Incorporates direct and indirect costs and in-kind resources
- Second sheet calculates families served proportionally depending on dosage
- Available in Excel and PDF



#### PLACE COST IN CONTEXT



Costs are an investment



Determine cost avoidance and/or return on investment



Make cost data approachable



Relate cost to everyday things using social math



Provide a call to action

#### COST AVOIDANCE

- The costs of services can be helpful, but they don't tend to be what attracts social service organizations to cost analysis
- Interest in:
  - Are we spending too much?
  - What are we getting for our costs?
  - Cost avoidance and return on investment
- The answers to these questions are highly dependent on the kind of data you have available to you
- BUT even if you don't have data you can make meaningful comparisons using "social math"



#### SOCIAL MATH

# "CASUAL" COST AVOIDANCE



#### **DISCUSSION**



What are your experiences with cost analysis?



What would you like to be able to do?



What are your questions?

## THANK YOU

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## Children's Bureau Updates

#### Please take a moment to fill out our short evaluation.

Your participation in the evaluation will help us to improve our future services to prevention programs.



