



Indiana's Community Partners for Child Safety

Partnertude Data System
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Development of Web Based Data System

- Meetings Initiated Early, Included All Service Providers
- Development of Data System paralleled the Development of the Service System
- Service Delivery Not Identical for All Providers
- Contracted Goals Tracked





Meeting of the Minds

Each potential service provider met with IN-DCS and Datatude, to discuss how the service might be provided and what information would be pertinent to case management, future program evaluation and tracking the contracted performance goals. These meetings began in late Spring 2006, a few programs began serving families late in 2006 and the data system testing online January 2007 (February started roll-out).





Parallel Development

Service System

- How to locate and qualify for services?
- What services would be provided?
- How will we know when families are doing better?
- Is Service Meeting Contracted Goals?



Data System

- Intake referrals, demographics
- Service tracking and referral tracking
- Assessments of family functioning and tracking of progress on family goals
- Reports to State regarding each provider





Service Differences Among Providers

- Adjustments to the data system to accommodate differences among service providers
 - Referrals to external providers vs. providing services 'in house'
 - Allowable flexible spending (or not)
 - Sub-contractor tracking





Goals (part 1)

3. 90% of families referred will receive a telephone call or drop by contact within 5 working days of referral.
4. 75% of families will have a minimum short term services to consist of at least one referral to Community Partners and/or community resources
5. 50% of referrals will engage in home based services (have a face to face contact, signed family consent form, a completed initial assessment, and have at least one identified goal).
6. 90% of the families participating in home based or community based service (and have a consent for service) will have a service plan that identifies at least one goal but no more than 3 active goals





Goals (Part 2)

- 7.a. 90% of families with 8 or more face-to-face contacts will have a second assessment of family functioning
- 7.b. 75% of families will show improvement in family functioning after a minimum of 8 face-to-face contacts
- 7.c. 75% of families with consent will accomplish at least one goal as identified in the family service plan
8. 75% of families receiving 8 or more face-to-face contacts will not have a substantiated child abuse case following the 8th contact for a period of 12 months after discharge
9. 100% of participants who become clients of the agency will be terminated within 10 working days after final goal completion and when the family agrees that services are no longer needed





Progress Thus Far

- Family Functioning: For all families served in 2008, who had 8 or more face-to-face encounters, 68% showed improved family functioning.
- Family Goals: 72% of families completed at least one goal.
- CPS Involvement: Of families with 8 or more face-to-face encounters, 99.8% had no substantiated reports of Abuse and 96.8% had no substantiated reports of Neglect in the first 18 months of service.

