FLORIDA
FY 08; Funding 07

Development, Operation & Expansion of Community-based & Prevention-focused Programs	Services Provided to Families by Local Programs	Unmet Needs Identified by the Inventory
▪ The 2006 Florida Legislature enacted statutory provisions for child abuse and neglect prevention by creating an Office of Prevention focused on child abuse, abandonment, and neglect reporting to the Executive Office of the Governor. The Office has a statewide advisory board, and is responsible for the development of state and local prevention plans. ▪ The 2007 Legislature redefined the Office of Prevention and created the Office of Adoption and Child Protection in the Governor's Office which established a Child Abuse Prevention and Permanency Advisory Council comprised of representatives from each state agency, local agencies and organizations to serve as the office's research arm. The Advisory Council assists in the development of an action plan for better coordination and integration of the goals, activities and funding pertaining to child abuse prevention, abandonment and neglect. ▪ The Governor's Office of Adoption and Child Protection charged each judicial circuit with creating a local planning team. These teams were responsible for developing local plans of action that were used by the statewide Advisory Council in developing the state's prevention and permanency plan of action, An 18-month plan was released in December 2008. ▪ During the grant's reporting period, the following plans and reports continue to address and incorporate Florida's child abuse prevention goals and objectives: (1) Department of Children and Families Five Year Plan; (2) Department of Health's Long Range Program Plan; (3) Child	▪ Enhancing healthy marriages initiatives ▪ Respite care information and referral (unfunded July 08) ▪ Child abuse prevention awareness campaign ▪ Outreach and distribution of educational and safety/prevention materials ▪ 2-1-1 Big Bend, Inc. operates a statewide, 24-hour toll-free Parent Help Line. ▪ The Redlands Christian Migrant Association provides home-visiting, preventive direct client services, and outreach activities for special populations, including migrant farm worker families and their children (Unfunded July 08) ▪ Circle of Parents	**Inventory** ▪ CBCAP programs identify and address needs by creating new partnerships, assessing parent education programs, exploring and participating in the program self-assessment, increasing parent participation on center advisory councils and by surveying participants and partnering agencies for ideas and suggestions. Programs document lessons learned and new strategies employed based on target population needs as part of final reports submitted each year. ▪ In August 2007, a web-based statewide self-assessment survey was launched to gain stakeholder information on questions related to the Child and Family Services Review (CFSR); 2,299 responses were returned from nearly every county. Information for the Assessment was gathered through a collaborative process involving state and community-based care child welfare administrators and case managers, foster parents and caregivers, court personnel, tribal representatives, youth representatives and other state agencies. The Statewide Assessment was completed November 07. **Unmet Needs** ▪ Concerns identified during the state's onsite quality assurance reviews include timely completion of family assessments, case documentation to provide information on service referrals and completion of programs by clients, services individualized to child and family needs, referral process, and waiting lists for services. ▪ Florida completed an Alternative Response System (ARS) pilot project in three selected pilot

Abuse Death Review Committee; (4) Florida Department of Children and Families Strategic Direction: 2009-2011; and, (5) Substance Abuse Advisory Council. The Department, as the CBCAP lead agency, is an active member of all the committees and serves on multiple sub-committees for the on-going development and implementation of such stated plans ▪ Department of Children and Families, Office of Family Safety, oversees the CBCAP.		sites from April through October 2008. ▪ When allegations of abuse, neglect or abandonment called to Florida's Central Abuse Hotline do not meet criteria for a formal investigation, information is sent to the local Circuits as a Prevention Referral. Circuits and counties handle Prevention Referrals differently. A statewide workgroup reviewed the issues of variance and are developing standards for field staff to follow, while allowing for flexibility in how each area handles these referrals. ▪ Multiple areas throughout the state report a lack of services available in rural areas, with waiting lists for prevention programs and services.
Description of Number of Families Served	**Outreach to Special Populations**	**Parent Leadership**
▪ 4317 families, 4317 parents/caregivers, 661 children, 66 parents with disabilities and 11 children with disabilities received preventive direct client services. The remaining CBCAP programs reached more than 3,000 families through Information and Referral indirect client services handling more than 3,500 calls. ▪ Total number of individuals who received or were exposed to public awareness or public education activities: 55,726. ▪ *Healthy Families Florida (HFF)*: 38 community-based organizations provided HFF home visiting services in high-risk targeted areas within 53 of Florida's 67 counties (29 entire counties and high-risk zip codes in 24 counties). The program has served more than 7,500 high-risk families in each of the past two state fiscal years. Another estimated 3,000 families are served with local funds contributed to the program. ▪ *Building Strong Families Healthy Marriage Initiative* served 315 families,1 adult with a disability, 427 children, including 1 with a disability. ▪ *2-1-1 Big Bend, Inc. Statewide Child Abuse Prevention Helpline:* In SFY 07-08 (10/01/07 through 06/30/08), 3,512 calls were received and 3,059 families served; in SFY 08-09 (07/01/08	▪ Redlands Christian Migrant Association's statewide contract and membership in the Florida Inter-program Task Force was active during this reporting period. This program served a population that is predominately Latino. ▪ The Developmental Disabilities Council maintained ongoing representation on the Florida Inter-program Task Force. The Department of Health's Office of Children's Medical Services representation on the Task Force continues through its membership on the Governor's Office of Adoption and Child Protection's Advisory Council. This program serves special populations, including medically complex youngsters. ▪ The Department has extensive efforts in place to effect full compliance with the Indian Child Welfare Act, the Multi-Ethnic Placement Act, and provision of services to families with children who are dependent-delinquent. ▪ CBCAP lead agency specialist serves as a member of the State Advisory Committee for the Education of Exceptional Students. ▪ Healthy Families Florida, the Ounce of Prevention Fund of Florida and the Department of Children and Families have developed a series of three 15-second public service	▪ A contract with the University of South Florida addressed parent leaders as full participants on the Florida Inter-program Task Force Coordinating Committee. Although this specific contract for services was not renewed, a compelling principle prevails with parent leaders serving on local prevention planning teams and various task forces statewide. The Office of Adoption and Child Protection convened the statewide Child Abuse and Prevention Advisory Council whose membership includes parents. ▪ Redlands Christian Migrant Association (RCMA) has strong parent involvement through active membership on the governing Board of Directors, and throughout the organizational structure. The Parent President of each local center is the representative on the Policy/Steering Council Committee. The officers are automatic members of the RCMA Board of Directors. Parents at each center are included in the center's Annual Self-Assessment, and the interview and selection process of potential new staff. The overall operation of RCMA promotes family empowerment and positive parenting. ▪ Circle of Parents® is a program of the Ounce of Prevention Fund of Florida, Inc. and is a mutual support and self-help program for parents based

through 09/30/08), 1,002 calls received and 858 families served. ▪ *Respite Information and Referral*: In SFY 07-08 (10/01/07 through 06/30/08), 89,511 web visits occurred and 171 families assisted via Helpline. ▪ *The Ounce of Prevention Fund of Florida, Inc Child Abuse Prevention Month Public Awareness campaign*: In SFY 07-08 (10/01/07 through 06/30/08), 15,316 Resource Packets distributed ▪ *Circle of Parents*: In SFY 07-08 (10/01/07-6/30/08) 29 Partnership Agreements with Partnering Agencies occurred and 122 Technical Assistance to Partnering Agencies incidents occurred; in SFY 08-09 (07/01/08 -9/30/08), 30 Partnership Agreements with Partnering Agencies occurred and 108 Technical Assistance to Partnering Agencies incidents occurred ▪ *Redlands Christian Migrant Association Child abuse prevention home visiting program* in SFY 07-08 (10/01/07 through 06/30/08) served 84 families including 10 adults with disabilities, 194 children and 65 children with disabilities. ▪ *Gadsden County Morris A. Young Youth Leadership and Prevention Camp* : 40 at-risk children were sent to summer camp.	announcements (PSAs) featuring the positive outcomes achieved by Healthy Families Florida participants as determined by the Five-Year Evaluation Report. These broadcasts in English and in Spanish promote the program and encourage interested families to call the Florida Parent HelpLine for information on a program in their area. Topics include literacy, immunizations and self-sufficiency. ▪ Rural Gadsden County's population is culturally diverse with a significant migrant population. CBCAP funding was utilized to purchase prevention services within the reporting period. The funding afforded prevention/intervention services, parenting skills, counseling and home visiting services. Additional benefits were the establishment and support from local and state networks comprised of parent participants, providers, children, service advocates and community and state leadership. As a result of this network, the community desired to send 40 at-risk children to summer camp.	on shared leadership principles, mutual respect, shared ownership and inclusiveness. Florida Circle of Parents provides a friendly, supportive environment led by parents and other caregivers. The practice of shared leadership among facilitators and parents ensures participants both receive and provide help to others.
Training and Technical Assistance	Child Abuse Prevention Month Activities	▪ Innovative Funding Mechanisms
▪ The Dependency Summit, joint training on treating child abuse, involving staff from DCF, foster parents, service providers, Guardians Ad Litem, and law enforcement personnel occurs yearly. ▪ Each month, the CBCAP specialist features an article in the Department's Office of Family Safety Training Bulletin. The monthly Bulletins are distributed statewide through the Department's website. Topics presented ranged from respite, child care safety, car safety, parent leadership, and father engagement\. ▪ The Ounce of Prevention Fund of Florida, Inc. provided training at a local areas' End Kids' Tears Prevention Summit in September 2008. Training focused on practical advice for providing support to parents and caregivers without appearing offensive or threatening. Participants included	▪ Prevent Child Abuse Florida (PCA Florida), in partnership with the Ounce of Prevention Fund and the Florida Department of Children and Families, launched a statewide public awareness and education campaign during April 2008 that served as the primary forum for highlighting Child Abuse Prevention Month**.** The theme of the campaign, Winds of Change*,* highlighted how parenting has changed over the years as a result of changes in social, cultural and demographic trends in families and expressed the need for a shift from providing a "safety net" toward creating a community-wide commitment to support all parents and children. ▪ Communities throughout Florida displayed pinwheels representing newborns in the community and opportunities to support a new	▪ Healthy Families Florida is the single largest funded voluntary child abuse and neglect prevention program in the state and is funded with Temporary Assistance to Needy Families (TANF) and general revenue funds. ▪ The Title IV-E five-year waiver allows federal foster care funds to be used for a wide variety of child welfare services, including prevention, intensive in-home services to prevent placement of children outside the home, reunification and foster care and post adoption services and supports. The IV-E Waiver has created a renewed dialogue and focus on prevention and diversion services. Since the implementation of the Waiver, lead agencies have reported expansion of existing services and strategies for development of new prevention services. The

teachers, school counselors, clergy, day care staff, parents, state and local government officials, bankers, court personnel and child welfare investigators and case managers. ▪ Through a CBCAP award to the Florida Respite Coalition, training and technical assistance regarding respite and available programs were provided to the following: State Foster and Adoptive Parent Associations; Statewide adoption helpline; Kinship Care center; 211 service providers and community -based care lead agencies. More than 49 presentations were given during the reporting period. ▪ CBCAP contract managers are required to make a minimum of one annual on-site visit to each grantee. Annual on-site visits and monthly reviews with contractors include a discussion of performance measures and whether or not the contractor is on target. If a grantee is not on target, a corrective action plan must be implemented. ▪ The Department of Children and Families' Contract Management Unit completed a desk audit of all CBCAP contract providers on a monthly basis and a yearly on-site program monitoring on programs that deliver direct client services. Monthly telephone conference calls occur between DCF Office of Family Safety staff and the providers to discuss practice and performance. ▪ The Behavior Analysis Services Project focuses on skills training for caregivers of dependent children and case management staff specializing in dependency. ▪ A curriculum was developed and training on Indian Child Welfare Act compliance delivered statewide. ▪ Case planning training addresses promoting or maintaining the parent-child relationship. Emphasis is focused on placing children in close proximity to their parents and the importance of ongoing contact and involvement of parents in case planning.	family from the very beginning. ▪ The 2008 campaign included: statewide distribution of Community Resource Packet materials in English and Spanish that promote the Florida Parent *HelpLine* - including parent booklets, advocate booklets, and posters; coordination of community events based on a central statewide theme including hosting a Web page of activities being conducted in each county along with local coordinator contact information; and a press conference. PCA Florida began promoting the campaign by recruiting and coordinating local groups to implement the campaign five months prior (in November) to gain recognition and momentum for the campaign and gauge anticipated community participation. ▪ The press conference was held on April 1, 2008, at the Florida Capitol to launch Child Abuse Prevention Month. The press conference with key speakers provided the media the opportunity to "one-stop shop" for news on child welfare issues in Florida as well as an abundance of photo opportunities. ▪ In June 2008, discussions between Prevent Child Abuse Florida, director of Communications and the senior evaluator for the Ounce of Prevention Fund, and the Executive Office of the Governor's Deputy Chief Child Advocate were held to raise the possibility of expanding Winds of Change to a year round campaign. The campaign is entering a second phase of evaluation supported through CBCAP funding made available this state fiscal year (outside this reporting period).	money now follows the child.

Linkages with Other Systems (Child Welfare, PSSF, Early Childhood, etc.)	A. PART Data Efficiency Measure that Supports EBP and EIP Practices	B. Demonstration of High Level of Satisfaction Among Families
▪ In July 2007, the previous Department of Children and Families Secretary formed a Task Force on Child Protection, which scrutinized issues within the state's child protection system brought to light during media coverage of a high profile protective services case. Directed to identify concerns and make recommendations, the 13-member panel endorsed legislative enhancements to improve coordination and communication, and explored the efficacy of existing policies and procedures to inform training efforts for all parties involved in protecting and locating children in Florida's dependency system. ▪ Partnering with the Office of Adoption and Child Protection in the Executive Office of the Governor allows the Department an opportunity to raise awareness levels of the public and to implement meaningful practice around prevention activities. The Office has convened an advisory council to finalize a five year plan on child abuse prevention. DCF was an active participant in preparing the state plan for submission to the Legislature and the Governor in December 2008. ▪ To initiate the local planning process, staff met with leadership from both Circuit administration and community-based care agency providers in September 2007. Efforts were initiated to convene local planning teams in each of the twenty Circuits around the state. By October 2007, each circuit had established a local planning team. Over 600 people around the state worked on local plans of action. The local plans developed by the circuit teams were incorporated into 18-month state plan on prevention and permanency. ▪ Embracing the Family-Centered Practice model, the Department and subcontracted community based care providers are developing and implementing strategies to promote utilization of formal and informal services by families. These	▪ Level 0: Program Lacking Support/Positive Evidence ◆ Brehon Institute for Family Services, Inc. – Gadsden County . CBCAP Funds: $60,000; Match: $12,000 ◆ Gadsden County Young Youth Leadership and Prevention Camp 2008. CBCAP $3,000; Match: $600. ▪ Level 1: Emerging and Evidence Informed Programs and Practices ◆ Redlands Christian Migrants. Documentation: Uses a pre-test and post-test to evaluate client progress; Organization utilizes logic model to operate program; Established the Florida Family Development Credential (FDC), based on the Empowering Families model curriculum developed by Cornell University. CBCAP Funds: $147,435; Match: $36,859 ▪ Level 3: Supported ◆ The Ounce of Prevention Fund of Florida, Inc. - Building Strong Families – CBCAP Preventive Direct Client Service – ACF Healthy Marriage Initiative. Documentation: Provider use of an independent federally approved research and evaluation design. CBCAP Funds: $172,969, match: $57,906 ◆ The Ounce of Prevention Fund of Florida Circle of Parents – 2003 federal publication "Emerging Practices;" Since 2003, being evaluated by Ounce of Prevention Fund of FL. CBCAP: $135,200; Match: $33,800.	▪ *Florida Respite Coalition*: Performance Measures 10/01/07 through 06/30/08: ◆ 95% of telephone calls to the toll free telephone Helpline and electronic mail requests to the provider for respite care information and referral services shall be responded to by the next working day after receipt of the request. 100% Compliance ◆ 95% of callers to the toll free telephone Helpline shall indicate overall satisfaction with the toll free telephone Helpline service provided. 100% Compliance ▪ *Redlands Christian Migrant Association, Inc. – Child Abuse Prevention Home-Visiting* ◆ 95% of families referred for services shall have an eligibility determination completed within 10 calendar days of the receipt of the referral. 100% Compliance ◆ 95% of families determined eligible for services shall have their initial home-visit completed within 10 calendar days of eligibility determination. 100% Compliance ◆ 95% of families shall have a Family Partnership Agreement completed within 30 calendar days of eligibility determination. 95.45% Compliance ◆ 95% of the primary caregivers who receive services shall indicate overall satisfaction with the service provided. 100% Compliance ◆ 95% of the families that complete the program shall achieve at least 90% of the goals identified in their Family Partnership Agreement. 100% Compliance ▪ *Ounce of Prevention Healthy Marriage Initiative* ◆ SFY 07-08 (10/01/07 through 06/30/08) Each HFP project shall achieve an overall average satisfaction score of 4 from participants enrolled in Healthy Families Florida Plus services on the Healthy Family Plus Satisfaction Survey. ▪ Broward County Project - overall average

strategies should support children safely remaining in their homes with their families. The child's family must be actively involved as team members in the case planning process. ▪ As the CBCAP lead agency, the Department, in conjunction with the Medicaid agency and Department of Health, provide early childhood mental health services to children in need. These departments also provide mental health and substance abuse services for family members. Recently, DCF Bureau of Children's Mental Health worked with Substance Abuse and Mental Health Services Administration to define use of the Mental Health Block Grant and have agreement that the block grant can be used for children under age 5. ▪ CBCAP lead agency and the Executive Director for Head Start have established a partnership and serve as common advisors to the many comprehensive child development services and planning initiatives. ▪ CBCAP lead agency specialist is experienced in the Child and Family Services Review (CFSR) and Program Improvement Plan (PIP) processes. Receiving training as a state cross participant for the second CFSR review and serving as a co-consultant lead in other states, the specialist is able to create and promote linkages to prevention related funding and the intent of the safety, permanency, and well-being outcomes. Florida's specialist serves on various work committees pertaining to service array, contributed to the development of the family centered practice model, and has provided technical assistance to community based providers The CBCAP specialist served as the lead in developing the 2007 Annual Progress Services Report (APSR).		satisfaction score of 4.96 ▪ Orange County Project - overall average satisfaction score of 4.67 ▪ *Big Bend 211:* Performance Measures and Percent Compliance: ◆ SFY 07-08 (10/01/07 through 03/31/08) Counselors shall answer 90% or more of all telephone calls to the Helpline. 88% Compliance ◆ Abandoned telephone calls to the Helpline shall not exceed 10%. 5% abandoned calls ◆ SFY 07-08 (04/01/08 through 06/30/08) Counselors shall answer 90% or more of all telephone calls to the Helpline. 90% Compliance ◆ Abandoned telephone calls to the Helpline shall not exceed 10%. 2% abandoned calls ◆ 95% of callers who receive services shall indicate overall satisfaction with the service provided. 99% Compliance ◆ SFY 08-09 (07/01/08 through 9/30/08) ◆ Counselors shall answer 85% or more of all telephone calls to the Helpline. 93% Compliance ◆ Abandoned telephone calls to the Helpline shall not exceed 10%. 2% abandoned calls ◆ 95% of callers who receive services shall indicate overall satisfaction with the service provided. 96% Compliance
C. Results of Peer Review	D. Evaluation Data on Funded Programs, the Lead Agency & the Network	Other Elements:
	▪ *The Ounce of Prevention Fund*, serving as the Department's key partner in prevention strategies and knowledge base, uses a comprehensive evaluation design, including process and	▪ The Drowning Prevention Public Awareness Campaign provided provide public service announcements through television, radio, and newspaper on drowning prevention and children's

	outcome components. A specific logic model for each project is developed to define process objectives and both short and long-term outcomes. ▪ *Healthy Families Florida (HFF),* while not funded by CBCAP, underwent a five year evaluation, which confirmed: ◆ Children in high risk families who completed or had long -term, intensive HFF intervention experienced significantly less child maltreatment than did comparison groups with little or no service. Participants had 20 percent less child maltreatment than all families in their target service areas. ◆ Families who completed HFF were significantly more likely than comparison group members to read to their children at early ages. ◆ HFF positively affected self –sufficiency or employment. ◆ The program met or exceeded its goals for preventing maltreatment after program completion, immunizations and well-baby checkups, baby-spacing and participant satisfaction with services. ▪ *Circle of Parents:* Since 2003, the Ounce of Prevention Fund of Florida evaluation unit has been evaluating the parent support groups in the Circle of Parents network. Florida is one of four states participating in an evaluation to determine to what degree the support groups are meeting the objectives of the Circle of Parents program. ▪ *Ounce of Prevention Healthy Marriage Initiative:* Performance Measures and Percent Compliance: ◆ SFY 07-08 (10/01/07 through 03/31/08) A minimum of 75% of participants enrolled for Healthy Families Florida Plus services shall attend at least one Loving Couples Loving Children session within four months of being enrolled in the program. 50% Compliance ◆ SFY 07-08 (04/01/08 through 06/30/08). A minimum of 60% of active couples shall attend a minimum of one Loving Couples Loving Children sessions(s) during the reporting period. 70% Compliance ◆ SFY 08-09 (07/01/08 through 09/30/08) A	books on drowning prevention for use by parents with their children. ▪ The Safe Infant Sleep Campaign strategy Development presented a literature review and work with focus groups and stakeholders to develop a set of proposed campaign strategies and materials to include photos and illustrations and a logo design for future procurement decisions and purchases related to safe sleeping. ▪ Since early 2008, the National Governor's Association (NGA) has been working in partnership with Casey Family Programs on a Policy Academy to *Safely Reduce the Number of Children in Foster Care.* NGA has been working with teams from six states, including Florida, on this project. The goal of the Academy is for participating states to develop a two-year strategic plan to safely reduce the number of children in foster care. One of Florida's strategies is to focus on prevention in all parts of the Department as a means to strengthen support to families. The Department is working to develop a comprehensive, cohesive, community-based prevention strategy designed to provide support to families and children. The strategy is targeted to reduce risk factors and increase protective factors for abuse and neglect, family disruption, substance abuse, mental illness, school failure and criminal justice involvement.

	minimum of 60% of active couples shall attend a minimum of one Loving Couples Loving Children sessions(s) during the reporting period. 68% Compliance	

State Allowable Claims:	**$ 647,622**
Population-Based Allocations:	**$1,408,388**
Leveraged-Funds-Based Allocations:	**$ 42,107**
Final State Allocations:	**$1,450,495**

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